

**Micron Global People Services**

(208) 368-4748 or (800) 336-8918

[Create a case on PeopleNow](#)  
[micron.com/careers/benefits](https://micron.com/careers/benefits) (outside the Micron firewall)**Medical Plans (all PPO plans & all High Deductible plans)**

|                                                |                |
|------------------------------------------------|----------------|
| Blue Cross of Idaho Customer Service           | (800) 358-5527 |
| Blue Cross of Idaho Care Guide                 | (855) 675-9412 |
| Blue Cross of Idaho Provider Locator           | (800) 810-2583 |
| Blue Cross of Idaho Hospital Pre-authorization | (800) 358-5527 |

[www.bcidaho.com](https://www.bcidaho.com)[mymicroncareguide@bcidaho.com](mailto:mymicroncareguide@bcidaho.com)**Medical Plan: Kaiser Permanente HMO (Longmont, Atlanta, Manassas, San Jose & Folsom Only)**

|                                                       |                |
|-------------------------------------------------------|----------------|
| San Jose & Folsom Customer Service & Provider Locator | (800) 464-4000 |
| Manassas Customer Service & Provider Locator          | (800) 777-7902 |
| Atlanta Customer Service & Provider Locator           | (888) 865-5813 |
| Longmont Customer Service & Provider Locator          | (800) 632-9700 |

[www.kp.org](https://www.kp.org)**Medical Plan: Cigna International Plan (Expats and EIBT Only)**

Customer Service and Provider Locator (800) 441-2668

or collect (302) 797-3100

[www.cignaenvoy.com](https://www.cignaenvoy.com)**Dental Plan and Dental Plus Plan**

Blue Cross of Idaho Customer Service and Provider Locator (800) 358-5527

[www.bcidaho.com](https://www.bcidaho.com)[mymicroncareguide@bcidaho.com](mailto:mymicroncareguide@bcidaho.com)**Willamette Dental Blue Plan**

Customer Service (855) 433-6825

[www.willamettedental.com](https://www.willamettedental.com)**Delta Dental Plan**

Customer Service and Provider Locator (800) 356-7586

[www.deltadental.com](https://www.deltadental.com)

***Vision Plan and Vision Choice Plan***

VSP Customer Service and Provider Locator

(800) 877-7195

[www.vsp.com](http://www.vsp.com)***Term Life and AD&D Insurance Plans***

Hartford Life and Accident Insurance Customer Service

(800) 523-2233

***Voluntary Whole Life Insurance Plans***

MetLife Insurance Customer Service

(800) GET-MET8

(800) 438-6388

***Business Travel and Accident Insurance Plan***

Chubb Group of Insurance Companies

(800) 252-4670

***Short Term Disability Plan***Matrix Absence Mgmt Customer Service & Claim  
Submission

(877) 202-0055

[www.matrixabsence.com](http://www.matrixabsence.com)***Long Term Disability Plan, Voluntary Long Term Disability Buy-Up Plan,  
Voluntary Accident Injury Plan, Voluntary Critical Illness Plan and  
Voluntary Hospital Indemnity Plan***

Reliance Standard Life Insurance Customer Service

(800) 644-1103

[www.matrixabsence.com](http://www.matrixabsence.com)[www.reliancestandard.com/micron/](http://www.reliancestandard.com/micron/)***Voluntary Pet Insurance***

MetLife Insurance Customer Service

(800) GET-MET8

(800) 438-6388

***Voluntary Legal Plan***

MetLife Insurance Customer Service

(800) 821-6400

***Flexible Spending Account Plans (Health Care, Day Care, Limited Purpose)***

Flores &amp; Associates

(800) 532-3327

[www.flores247.com](http://www.flores247.com)***Health Savings Account***

Fidelity Customer Service

(800) 835-5098

[www.netbenefits.com](http://www.netbenefits.com)

***Retirement at Micron (RAM) 401(k) Plan***

Fidelity Customer Service

**(800) 835-5098**[www.401k.com](http://www.401k.com)***Employee Assistance Plan (EAP)***

Journey

**(888) 851-7032**

app.journey.live

Total Wellness (onsite &amp; voucher flu shots)

**(888) 434-4358 x2002**<https://www.totalwellnesshealth.com/pharmacy-2/>***Clinic Plan***

Crossover Health – Micron Family Health Center Boise, ID

**(208) 368-5656**[www.crossoverhealth.com](http://www.crossoverhealth.com)***COBRA Administration***

WEX

**(877) 837-5017**[www.mypremiumbill.com](http://www.mypremiumbill.com)***Early Cancer Detection Plan***

GRAIL

**(833) 694-2553**[www.galleri.com/Micron](http://www.galleri.com/Micron)***Medical Plan: Cigna Medical Benefits Abroad (Business Travelers and short-term assignees only)***

Customer Service and Provider Locator

**(800) 243-1348**[www.cignaenvoy.com](http://www.cignaenvoy.com)